

Jeannette Campbell Bjorklund, LCSW-C

Licensure:

Licensed Certified Social Worker-Clinical, Maryland
Licensed Clinical Social Worker, Virginia

Education:

Florida State University
Masters of Social Work

Florida State University
Bachelor of Arts in Art History

Experience:

Rathbone and Associates - Bethesda, MD 7/14-present

Therapist

- Provide adolescent and young adult individual and group psychotherapy, assessment, and treatment services.
- Collaborate with parents, school counselors, psychiatrists, and pediatricians.
- Provide comprehensive Dialectical Behavior Therapy (DBT) skills training groups, individual therapy, phone coaching, and peer supervision.

The Johns Hopkins Hospital – Baltimore, MD 5/08- 6/14

Senior Clinical Social Worker

- Provide individual, group and family therapy for 4 bed young adult (approximately 16yo-25yo) inpatient psychiatry service. Patients were primarily high functioning high school and college students who developed acute illnesses.
- This specialty service treats complicated psychiatric patients from all over the world who seek admission for diagnostic clarification, stabilization and treatment recommendations. Average length of stay is 2-4 weeks.
- Provide individual and family therapy for 3 chronic pain inpatient and/or day hospital patients. These adults are treated for chronic pain and medical complications as well as substance dependence and psychiatric comorbidities. Average length of stay is 4-6 weeks.
- Provide discharge planning, aftercare, coordination with insurance and pre-certifications.
- Serve on interdisciplinary team with psychiatrists, Fellows, medical students, residents, occupational therapists, nursing, nutrition and others.
- Participate in daily interdisciplinary rounds.
- Educate patients and families about mental illnesses and available resources
- Provide discharge planning, aftercare linkage and case management services.
- Lead twice weekly DBT skills groups to patients on the young adult service and the inpatient and day hospital eating disorder services.
- Lead twice weekly DBT skills groups to patients on the inpatient and day hospital chronic pain and geriatric services.
- Supervise 6 clinical social workers, evaluate their performance, audit documentation, interview and hire, approve vacations, discipline when necessary.

The Johns Hopkins Hospital – Baltimore, MD
Clinical Project Manager

5/04-5/08

- Managed psychiatric admitting department. Responsible for ensuring that all admissions met clinical criteria and were pre-certified by insurance.
- Monitored effectiveness and accuracy of admissions performed by the emergency department and intensive treatment unit patient date coordinators.
- Updated staff on changes in insurance and preauthorization policies and procedures.
- Hired, trained, and evaluated staff.
- Served as departmental liaison with main admitting, patient accounting, inpatient billing, pro-fee office and nurse reviewers regarding admitting operations.
- Liaison for department with Maryland Medical Assistance.
- Oversaw psychiatric day hospital and first step medicine IOP programs billing, registration and collections. Identified billing issues and developed corrective action plans. Optimized billing and collections for department.
- Coordinated projects for the clinical director. Researched issues, assisted in development of proposals, provided justification and clinical psychiatric expertise on projects and follow-up.
- Responded to patient or professional complaints regarding admissions and billing.
- 20% of time was spent providing direct clinical care. Provided 5x weekly psychotherapy groups to eating disordered inpatients and day hospital patients.
- Received outstanding evaluations at every annual review.

Michael Reese Hospital and Medical Center - Chicago, IL
Supervisor of Clinical Assessment

4/02-4/04

- Supervised a psychiatric intake team consisting of 12 master level therapists.
- Member of management team responsible for child, adolescent and adult inpatient psychiatry and medical detoxification units.
- Co-created a new 12 bed medical detoxification unit within 6 month deadline. Gained approval for DEA and state methadone licensure, trained and hired staff, created forms, marketed to community, and wrote policies and procedures.
- Provided direct clinical care and assessments to patients and their families.
- Prepared for and participated in successful JCAHO survey for reaccreditation.
- Ensured that all patients met admission criteria, were properly funded, legal paperwork was completed, and clinical symptoms were documented appropriately.
- Scheduled and staffed clinicians for 24 hour 7 days a week crisis team.
- Prepared quality improvement plans and statistics for departmental review.

Advocate Ravenswood Hospital and Medical Center –Chicago, IL 9/00-4/02
Psychiatric Social Worker

- Provided all social work services to a 10-bed inpatient child and adolescent psychiatry unit and an 8-bed substance abusing/mentally ill adult unit.
- Conducted psychosocial assessments, individual and family therapy, discharge planning, treatment planning, patient education, managed care reviews, and case management.

- Coordinated with DCFS, the Office of Mental Health, SASS, and the criminal justice systems to facilitate safe aftercare for patients.
- Supervised MSW students and LSW social worker.
- Organized and led interdisciplinary clinical staffings.

**Community Counseling Centers of Chicago – Chicago, IL 6/99-9/00
Screening Assessment and Support Services (SASS) Therapist**

- Assessed DCFS wards age 0-21 for psychiatric admission criteria.
- Facilitated psychiatric hospitalizations at area hospitals for children, adolescents, and adults determined to be a danger to themselves or others, or who were unable to care for themselves due to acute mental illness.
- Monitored and visited patients while hospitalized to facilitate timely discharge, provide therapy, and link with aftercare services.
- Provided intensive home-based crisis intervention, therapy, and respite services to patients and their families pre and post hospitalization.

**Miami Veterans Affairs Hospital and Medical Center – Miami, FL 1/99-5/99
Medical/Surgical Social Work Intern**

- Provided discharge planning and case management to inpatient special immunology, medical/surgical, geriatric, and HIV/AIDS patients.
- Conducted individual, family, and group therapy to patients and their families.
- Led a cancer survivor group for patients and their families.
- Assisted patients in the completion of advanced directives, provided palliative and hospice care.
- Participated in interdisciplinary team meetings and treatment planning.

**Apalachee Center for Human Services – Tallahassee, FL 8/97-12/98
Evaluations and Admissions Counselor**

- Rotated between 2 inpatient psychiatry units and a medical detoxification unit providing social work services.
- Evaluated mentally ill and substance abusing adults for inpatient criteria and facilitated admission when appropriate.
- Testified at civil and judicial mental health commitment hearings.
- Interned until 12/97 when hired on as a staff member.

**Refuge House – Tallahassee, FL 7/93-8/98
Relief Advocate**

- Supervised 27 women and children at domestic violence/sexual assault shelter.
- Screened callers on 24-hour hotline and in person for admission into the shelter.
- Advocated for sexual assault victims and their families at hospital emergency rooms during rape exams
- Provided individual, family, and group therapy, crisis intervention, patient education, and linkage to services.
- Volunteered until 12/96 when hired on as a staff member.

Additional Training:

- Intensively trained in Dialectical Behavioral Therapy (DBT) by Alec Miller, Psy.D., and Christine Foertsch, Ph.D. with Behavioral Tech September 10-14 2012 and March 11-16 2013